





CRUISE SAFE CRUISE WELL

YOUR SAFETY AND ENJOYMENT IS OUR NUMBER ONE PRIORITY

Effective 8th July 2020
Subject to change

Below are the following measures we are taking on our Whale Watching Tour to ensure our tour crew and guests have a brilliant & COVIDsafe experience:

	PRE-ARRIVAL	CHECK-IN	BOARDING	ON BOARD
CONTACTLESS 	<ul style="list-style-type: none"> • Bookings required • Each guest must complete a digital health declaration prior to arriving. 	<ul style="list-style-type: none"> • Paperless check-in 	<ul style="list-style-type: none"> • Wristbands instead of boarding passes 	<ul style="list-style-type: none"> • Card payments preferred for light snacks & drink purchases at the canteen on-board
HAND SANITISING STATIONS 		<ul style="list-style-type: none"> • At check-in 	<ul style="list-style-type: none"> • At boarding & throughout the terminal. All hands must be sanitised before boarding 	<ul style="list-style-type: none"> • At the canteen on-board
ENHANCED CLEANING 		<ul style="list-style-type: none"> • At check-in 	<ul style="list-style-type: none"> • All areas throughout the terminal and boarding gates 	<ul style="list-style-type: none"> • Additional cleaning will be conducted throughout your tour
PHYSICAL DISTANCING 		<ul style="list-style-type: none"> • Spacious 300 seater catamaran, limited to just 60 guests per departure • Low numbers to ensure adequate spacing whilst on-board & during whale sightings • Please maintain a 1.5m gap from other guests or family groups at all times throughout the terminal, during check-in, boarding & whilst on-board • Avoid crowded areas throughout the tour • Please maintain good personal hygiene and wash/sanitise your hands regularly 		
MODIFIED SERVICES				<ul style="list-style-type: none"> • Morning tea will be served in individual pre-packed packs. • No self-serve beverage or food stations
STAFF PREPAREDNESS	<ul style="list-style-type: none"> • Mandatory Covid-19 training program for all staff • Additional personal protective equipment 			
CUSTOMER PREPAREDNESS	<ul style="list-style-type: none"> • Customers are encouraged not to cruise if they are unwell or have COVID19 symptoms. Please call our team prior to travel on 4726 0800 • Sealink North Queensland has the right to refuse boarding and insists that anyone with COVID symptoms stays home 			
COVIDSAFE APP	<ul style="list-style-type: none"> • We encourage all customers and crew to download the COVIDSafe app. The COVIDSafe app speeds up contacting people exposed to coronavirus (COVID-19). This helps us support and protect you, your friends and family. 			

